

CHANGE

U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION

IR 1800.1 CHG 1

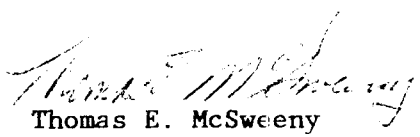
2/3/93

SUBJ: AIRCRAFT CERTIFICATION SERVICE PUBLIC INDICATORS

1. PURPOSE. This change revises paragraph 1. PURPOSE. of Order IR 1800.1, Aircraft Certification Service Public Service Indicators.
2. DISTRIBUTION. This change is distributed to the division and directorate level in the Aircraft Certification Service.
3. EFFECTIVE DATE. The effective date for this change is January 1, 1993.
4. EXPLANATION OF CHANGE. This change only applies to paragraph 1. PURPOSE of the basic Order IR 1800.1. The schedule date for submission for the data required in this order has been changed to 20 days after the close of each quarter, so as to be included in budget requests and for internal tracking and review.
5. DISPOSITION OF TRANSMITTAL. After filing the revised pages, the change transmittal should be retained.

PAGE CONTROL CHART

Remove Pages	Dated	Insert Pages	Dated
1	6/22/92	1	2/3/93


Thomas E. McSweeney
Acting Director, Aircraft
Certification Service, AIR-1

Distribution: A-W(IR)-2; A-X(CD)-3; AEU-100

Initiated By: AIR-510



U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION

IR 1800.1

6/22/92

(Page revised 2/3/93
by CHG 1)

SUBJ: Aircraft Certification Service Public Service Indicators

1. PURPOSE. This order provides and explains Aircraft Certification Service public service indicators and requests all Aircraft Certification Division and Directorate Managers to submit a count of each indicator to the Planning and * Program Management Division, AIR-500. This data will be required 20 days after the close of each quarter, so as to be included in budget requests and for internal tracking and review. *
2. DISTRIBUTION. This order is distributed to the division and directorate level in the Aircraft Certification Service.
3. BACKGROUND. As discussed in Appendix 1, Introduction to the Aircraft Certification Service Public Service Indicators, the 21 public service indicators have been selected to provide a quantified perspective on the kinds and levels of services provided to the public by the Aircraft Certification Regulatory Program. These indicators provide a measure of the major products of our program, a program which services its customers through the promotion of civil aviation safety by giving a perspective on the "returns" provided for the taxpayers' investment in the program. The indicators selected are not meant to represent a comprehensive list of all Aircraft Certification Regulatory Program services, nor were they intended to be used as "workload indicator." Appendix 2, gives a detailed list of the 21 public service indicators. Appendix 3, presents a narrative explanation of the individual indicators and includes organizational responsibilities for the national tabulation.
4. INFORMATION CURRENCY. Any deficiencies found, clarifications needed, or improvements to be suggested regarding the content of this order should be forwarded to the Aircraft Certification Service, Administrative Management Officer, AIR-500, for consideration. Your assistance is welcome. Federal Aviation Administration Form 1320-19, Directive Feedback Information, is located on the last page of this order for your convenience. If an interpretation is urgently needed, you may call the Program Planning and Analysis Branch, AIR-510, (202) 267-8623, for guidance, but you should also use the tear-out sheet as a follow-up to verbal conversation.

Thomas E. McSweeney
Acting Director, Aircraft
Certification Service, AIR-1

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